

## Quality, Environmental & Occupational Health & Safety Management Policy Statement

Cool-Therm (UK) Ltd. provide the supply, installation, project management, inspection, consultancy, servicing and maintenance of chillers, chilled water systems, heat pumps, air conditioning & refrigeration equipment. The Directors recognise and commit themselves and the company to the highest possible quality whilst reducing the health and safety risks and environmental impacts associated with the provision of our services and products.

It is the policy of the company to operate an integrated management system in accordance with the requirements of ISO9001, ISO14001 and ISO45001.

The objective of this system is the provision of a safe, environmentally friendly and quality orientated environment for employees, customers, suppliers, and wider society. The company is committed to the concept of continual improvement and will use the integrated management system as an improvement tool.

The objectives, vision and values of the company are committed as follows:

- Compliance with all applicable health and safety and environmental legislation.
- Identify and control all risks so that employees & others can be protected.
- Eliminate hazards and reduce occupational health and safety risks.
- Prevent work related injury and ill health.
- Minimise and control all environmental impacts.
- Prevent pollution within any of our operations and activities.
- Deliver services & products that meet and, where possible, exceed expectations.
- Collaborate and encourage participation in quality, health, safety, and environmental management.
- Continually improve quality, health, safety, and environmental management.

To achieve these objectives, the company shall:

- Monitor, and record Quality, Environmental impact, and Health and Safety performance.
- Effectively communicate company policies to all colleagues.
- Comply with relevant compliance obligations, including environmental and safety legislation/regulations, product related standards, industry codes of practice, and specific customer requirements.
- Set targets for achievement of environmental, safety and quality objectives, record results and publish these targets, objectives, and results.
- Provide customers, with services and products of the highest quality and on time.
- Eliminate the causes of non-conformance.
- Demonstrate a commitment to prevention of pollution of the environment.
- Provide appropriate and continual training to all colleagues.
- Motivation of all colleagues to participate in audit, and improvement.

### COOLTHERM (UK) LTD

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- Maintain efforts to achieve continual improvement in quality, safety, and environmental performance.
- Continually review policies and procedures in quality, health, safety, and environmental management.

The Directors fully endorse this stated policy and objectives and are dedicated to ensuring that the quality, safety, and environmental systems will be continuously monitored and updated where necessary.

All employees are asked and encouraged to acknowledge and implement the ethos of this policy statement. The policy will be reviewed on an ongoing basis to ensure it is continuing to reflect the requirements and improvement objectives of the company and society.

Signed:



Name: Justin Fisher – Director  
Date: 1<sup>st</sup> October 2022

Employee Ack:

Name:  
Date:

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